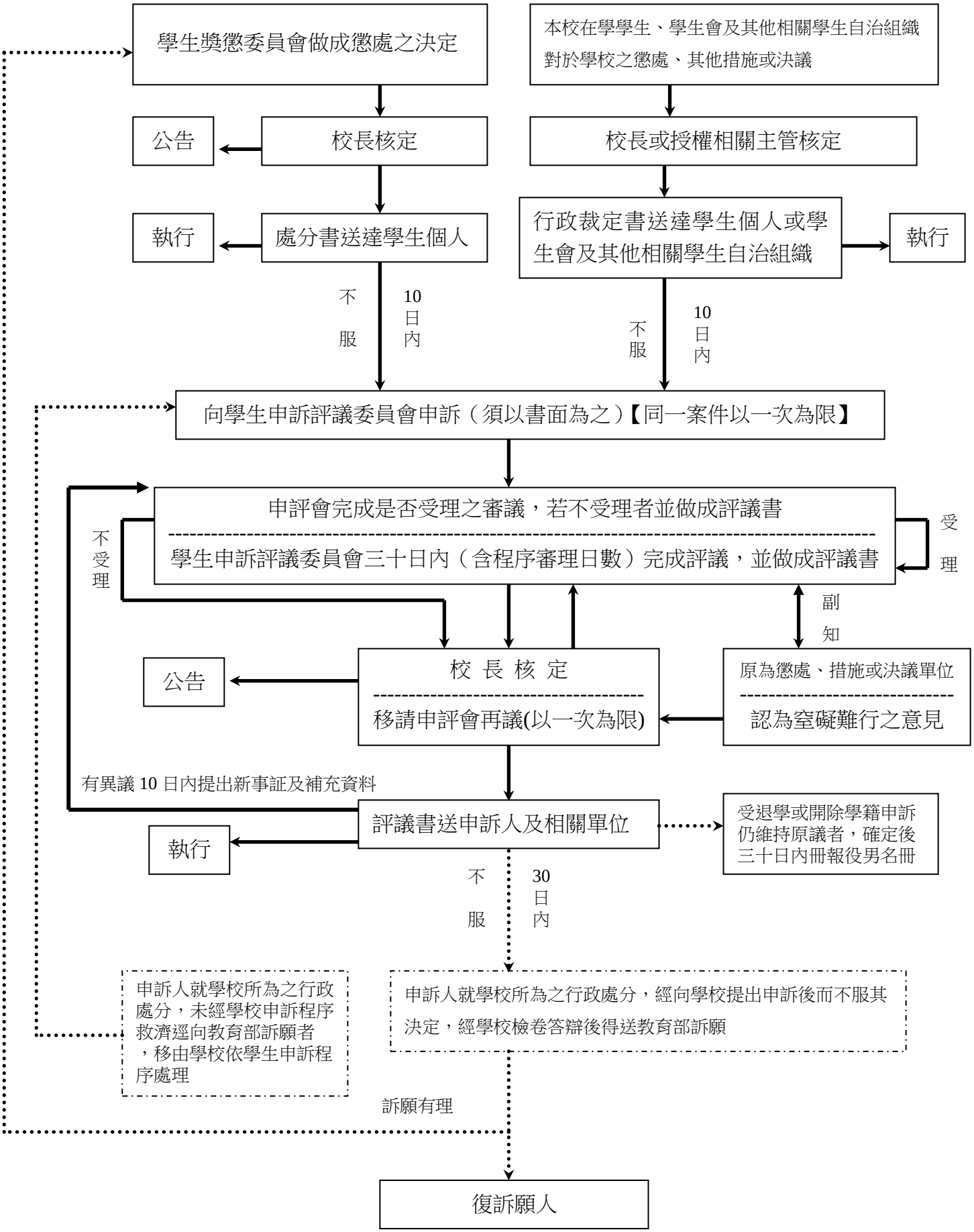臺北城市科技大學學生申訴處理程序流程圖